

"My Credit Union Story"

by

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First, I would like to say that my husband and I have been members of the credit union for years, and love being part of your family.

I do not normally respond to these types of things, but I thought you should know how comforting you all have been to me and my family. Over the last year or so, things have been very rocky for us and sometimes we have to struggle to make ends meet (not unlike many people these days). I'm not proud to say it, but we had gotten behind on some of our payments and we received a call from the credit union. It was not like most calls you receive when you are behind, it was a "How can we help you?" approach.

What a breath of fresh air. You were comforting me when I owed you money. We did work out something and it has taken a huge load of stress off. You do not even know what a relief it is to be able to speak to someone who understands and not only wanted to help me get back on the right track but really CARED about the effects that this may have on my future.

Thank you for all you do for us!!

The Benders

PS - A huge thank you to Judy!